

STANDARD AGREEMENT BETWEEN PET OWNER & PETS R PEOPLE 2

(Print clearly - answer all questions please)

Owner Name(s) _____ Pets Name _____

Address _____

City _____ State _____ Zip _____ E-Mail _____
(we send pictures & birthday cards of your pet only)

Home # _____ Work # _____

Cell # _____ Veterinarian# _____
Contract gives us permission to contact vet for pet records if needed.

What Month do you celebrate your Pet's Birth date? _____

Pet's Breed _____ Color _____

Pet's Sex _____ Spayed / Neutered _____

Other than the owners the following person(s) may pick this pet up from Pets R People 2 :

Name & Phone # _____

Name & Phone # _____

ANY SPECIAL INSTRUCTIONS FOR YOUR PET'S CARE? _____

HOW DID YOU HEAR ABOUT US? _____

(Farragut Press, Knoxville News Sentinel, the Shopper, Flyer, Website, Another Client, Your Neighbor or Friend, Vet Referral, etc.) Help us Grow. Tell others about us. Thanks.

1. The Facility agrees to exercise due diligence, reasonable care, close supervision, and to keep the premises sanitary and properly enclosed. All pets are handled and cared for by Facility staff without liability on Facility's part for loss or damage from disease, theft, fire, death, escape, injury or harm to persons, other pet(s) or property by said pet, or from other unavoidable causes, due diligence and care having been exercised.
2. Just as in child daycare facility, it is possible for pets to get into scuffs with others regardless of how closely they are supervised. In the event that an injury should occur, the Facility Staff will immediately provide any first aid necessary. Should the staff deem it necessary to take pet to the vet for medical attention, it is expressly agreed that the Facility's liability shall in no event exceed the sum of \$100.00 per animal. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while in the care of the Facility. The Owner of the pet agrees to pay reasonable attorney fees incurred by the Facility in the collections of any charges for services incurred by the pet's Owner.
3. Should any pet become ill or seem to be in need of medical consideration, the Facility reserves the right to administer aid and/or to transport to, and be treated by, Owner's veterinarian if at all possible, or closest available veterinarian. Facility will immediately attempt to telephone Owner and/or emergency contact person to inform them of the situation. Any expenses so incurred shall be paid by the Owner of said pet in addition to any other fees incurred for services provided at or by the Facility.
4. Owner agrees to pay the rate for services in effect on the date their pet is checked into the Facility. Prices are subject to change at any time, without notice. No pet will be released until all charges are paid in full. Cancellation fee of \$25 may be applied for "no shows" or reservations cancelled less than 24 hours notice. Owner shall remain liable for all charges incurred for the care and maintenance of the pet listed on this contract.
5. Pet must be in good general health and Owner must provide valid proof of all required vaccinations (Rabies, Distemper, Parvo, and Bordatella) on pet's first visit to the Facility, when vaccinations are updated, and/or annually. Pet must also be on a scheduled prevention program for flea and ticks. Pets arriving with fleas and/or ticks will be treated by Facility with the Owner of the pet being charged \$5.00 for the treatment. The Facility reserves the right to refuse services or admittance to any dog for any reason. Facility also reserves the right to contact Owner to come and pick up any pet who does not comply with facility rules.
6. Facility rules for pets are simple. Be nice and no bullies allowed.
7. Pet should be checked in before noon for Daycare, if at all possible, but must be picked up by Owner or a pre-approved Owner's agent by 7:00pm. Lobby is 7:00am to 7:00pm Mon-Sunday. Pet will only be released to an Owner or pre-approved Owner's agent, whose name is listed above. If Owner's agent is not specifically listed above, Owner must provide written authorization via fax directly to the Facility 865-675-2273 granting permission for the pet to be picked up by another individual; such permission will be considered specific to that day until or unless this form is revised by Owner. Person picking up pet under this circumstance should be prepared to show ID to staff.

It is understood that the Facility will provide overnight accommodations at the Overnight rate if pets are not picked up by 7:00pm. Should Owner or pre-approved Owner's agent fail to contact the Facility within 48 hours of planned pick up date that the pets stay needs to be extended, pet will be considered abandoned. Any expenses incurred for daycare, overnight care, and/or placement or adoption of said pet shall be paid by the Owner in addition to other fees incurred for services provided by, at or through the Facility. Owner hereby grants a lien on said pet for any and all unpaid charges resulting from services provided by, at, or through the Facility.

8. All attending pets will be given safely escorted from the lobby into and out of the play areas by a staff member only. **No** unauthorized Person is allowed beyond the lobby unless being given a tour and must be accompanied by staff. It can be very distracting to both the pets and the caregivers.

I understand and agree to the above conditions.

Owner Signature _____

Date Executed _____

PETS R PEOPLE 2 - Knoxville's Cage Less Doggie/Kitty Day Care and Overnight Resort
10627 Lexington Drive Knoxville, TN 37932 Phone 865-675-DOGS (3647)
Fax 865-675-2273 Email doggies@petsrpeople2.us Web: www.petsrpeople2.us

Published: 8/31/2009